



CASE STUDY

Companies Registration Office (Ireland) Technology Modernization



OVERVIEW

Enterprise Registry Solutions Limited (ERS) specializes in the development of software for the global registry world. The company’s core product, RegSys, is used internationally to power modern, efficient registries. In 2017, the Companies Registration Office (CRO) in Ireland chose ERS as the registry technology provider to replace its legacy registry systems with the RegSys solution.

CHALLENGE

The CRO is the central repository of public statutory information on Irish companies, business names and societies. The CRO was established to oversee the highest possible rate and quality of annual return filing on the part of companies in accordance with the legislative provisions and to ensure that information on companies published by the CRO is timely and accurately reflects the information provided by those companies. The on-going objective of the CRO is to further increase the rate of “auto-registration” of statutory submissions thereby reducing the burden on business and freeing up resources to concentrate on quality assurance.

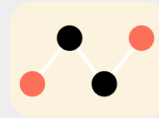
The objective of the CRO System Refresh project was to consolidate all services across its main Companies, Business Names and Societies registers onto a single, modern and homogeneous solution supporting all registers, making it easier to deploy, manage and update in the future.

This required a solution that was “future-proofed” with a product roadmap aligned to continual advancement in client productivity. The advent of the pandemic also required all systems to be accessed remotely.

RESULTS



14 systems into one homogeneous and extensible platform delivering enhanced support and efficiency



500K manual checks automated via AI pattern detection with 90% plus accuracy



Over 90% of overall filings now completed electronically, including 100% of annual returns



Full end to end submission and search API services integrated to industry software providers



100% of searches, enquiries and document/product orders on-line and available through API services

“ERS successfully tendered to replace our legacy systems on to the RegSys product. This was an extensive and transformative initiative; ERS led us through this process, leveraging their domain expertise and collaborative implementation methodology, to a successful conclusion. The CRO now provides a suite of new on-line services, all through the RegSys platform. This partnership has enabled the CRO to be a global leader in the provision of company registration services.”

**Maureen O’Sullivan,
Registrar, CRO.**